

RPW MOTORCYCLE ACCESSORIES

Home of Marsee Products and
Helen Twowheels Super Packing System

Helen Twowheels Product Limited One-Year Warranty

All H2W products have a limited one-year warranty against defects in materials and workmanship to the original owner.

We want you to be happy with your H2W purchase! If there is any problem with the product, we will do our best to satisfy you. We will replace your product free of charge if there is a defect in material or workmanship that shows up in the first year you use the product. Wear and tear resulting from normal usage is to be expected and does not qualify for warranty replacement. Zippers that are clearly defective will be covered under warranty, but broken zippers from normal usage are not covered. The H2W products should give you excellent service for many years and under 'normal' usage should last almost indefinitely.

This warranty applies only to the original purchaser. If you need to return your product for warranty, please call us at 1-800-397-7815 or e-mail info@racerpartswholesale.com to obtain a Return Merchandise Authorization (RMA) Number. Unauthorized returns will be refused or returned to the customer. After obtaining the RMA, return the cleaned product, along with proof of purchase and your RMA number, to us. The customer will be responsible for the cost of shipping the defective product to us for our inspection and verification of a warranty claim.

If you have a concern or question about any of your H2W products, please contact us.

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